

COMMUNITY DIRECTOR UPDATE

September 2024



COMMUNITY NEWS & UPDATES

During September we will be replenishing 600 cubic yards of wood fiber play chips in 17 parks across our community. Wood play chips will be installed in our Crescent Harbor, Victory Park, Saratoga Heights and Whidbey Apartment neighborhoods with this style of play surface. We hope you will enjoy this addition to keep our play areas safe.

We see a lot of wildlife in this beautiful place we call home. Please remember not to feed or touch any wildlife. This helps keep the wildlife, and most importantly, our residents safe. If you are concerned about any wild animals in our community please contact us on 360-447-5800 or contact Washington Department of Fish & Wildlife direct at 360-902-2936. Their phones are manned from 8am-7pm, 7 days a week and will be able to provide information and dispatch support as needed. If there is any immediate threat to resident safety please call 911 immediately.

Please mark your calendars for our annual Fall Festival. Saturday October 26th at the Victory Terrace Community Center. There will be a petting zoo, pumpkin patch, info booths and more. Don't miss our largest event of the year.

MAINTENANCE UPDATES

We are committed to improving our community and providing the best possible living experience for all residents. Stay tuned for more updates as these projects progress.

Crescent Harbor III Neighborhood: Ongoing warranted window replacements.

Crescent Harbor II: Vinyl siding replacement and exterior painting to enhance building durability and aesthetics - 22 homes now completed. This project will commence again in 2025.

Saratoga Heights Neighborhood: Wood rot and vinyl siding repair, and exterior painting is ongoing.

Maylor Point Farmhouses: Exterior renovations are well underway. Fence, sidewalks and garage door replacement have been completed.

Driveway replacement, roof, siding and landscaping are ongoing. Repairs are expected to be completed by end September.

Curb Painting has started at the Whidbey Apartments and will continue through all neighborhoods.

Coming soon: Pavement repairs & replacement in Victory Terrace, Roof/Gutter cleaning across all properties.

The Water Lateral Repair/Replacement project on Maylor Point is delayed due to 16-26 week lead time for parts.

UPCOMING EVENTS

Tie Dye Craft Event

Date:
9/18/24

Time:
2:30pm - 4:30pm



Location:
Crescent Harbor Community Center

Join us from 2.30pm-4.30pm at the Crescent Harbor Community Center to make your own tie dye t-shirt. Shirts & dye kits will be provided. Call us at 360 447 5800 to RSVP - 30 spaces available. RSVP is required.

Create Your Own Comic Book

Date:
9/25/24

Time:
3:00pm - 5:00pm



Location:
Maylor Point Community Center

Kapow! Boom! Slam! - Join us at the Maylor Point Community Center from 3pm -5pm to create your own comic book. Comic book pages, pencils, crayons and stickers will be provided.

National Good Neighbor Day

Date:
09/23/24
through
09/29/24



Location: Online

Nominate a good neighbor and share their good deed with us on our Facebook page for them to win a Good Neighbor Kitchen Set with cutting board and spoons. Online contest runs 09/23 and 09/29.

UPCOMING LOCAL EVENTS

Event: The Skagit Valley Giant Pumpkin Festival

Date: 9/21/24

Time: 9:00am - 4:00pm

Location: Christianson's Nursery, Mount Vernon.

Enjoy this complimentary, family-fun event and a chance to win cash prizes for your giant pumpkin. Great place to shop for Fall and watch the weigh ins too.



Event: Whidbey Island Cider Festival

Date: 9/28/24

Time: 10:00am - 5:00pm

Location: Greenback Farm


Come join Pacific Rim Institute down at the Greenbank Farm and enjoy Cider tastings, music, local food, children activities, and so much more! Make it a day the family won't forget! 10am-5pm



TRASH & RECYCLING SCHEDULE

NEIGHBORHOOD	MONDAY	TUESDAY	THURSDAY
Victory Terrace		Garbage Weekly	Recycle Biweekly, Compost Biweekly (alternate)
Whidbey Apartments		Garbage Weekly	Recycle Biweekly
Maylor Point	Garbage Weekly, Recycle Biweekly		Compost Biweekly
Crescent Harbor	Garbage Weekly, Recycle & Compost Biweekly		

Leasing Office Contact Information

 (360)447-5800

 NorthSoundRSO@HuntCompanies.com

 WhidbeyIslandFamilyHousing.com



MAINTENANCE TIPS

Colder weather is just around the corner so now is a good time to change your furnace filters. Changing the filters helps keep your furnace running smoothly and we recommend they are changed out quarterly. You can pick up furnace filters free of charge at our Self-Help Center located in our maintenance shop at 2372 Robin Street. We are open for self help Mon-Fri from 1pm-5pm.

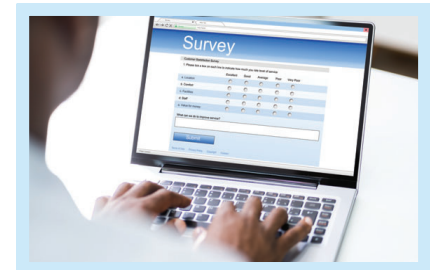


RESIDENT FEEDBACK SURVEYS

Thank you to all residents who completed their Satisfacts Surveys in August. These scores are rated out of 5 and our scores from 07/14-08/14 are as follows:

Move In 4.59 * Move Out 3.60 * Work Order 4.83

In response to move out feedback we changed our process to allow residents to place bagged garbage in a cleaned trash cart, on the week of move out. We are listening! We love to receive your feedback so please look out for surveys in your email box and take a few moments to let us know how we are doing.



MEET THE TEAM

Meet Rachael!


Rachael is our Community Manager for the Crescent Harbor and Maylor Point Neighborhoods, and is located at our Crescent Harbor Office. She loves meeting and assisting our residents. Supporting our residents in creating and building a home within our communities is one of the most fulfilling aspects of her role!




Please say Hi to Rachael when you see her!

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

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Director of Operations
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