



COMMUNITY DIRECTOR UPDATE

DECEMBER 1, 2024



COMMUNITY NEWS

We love seeing your festive holiday decorations! To ensure everyone’s safety and enjoyment, please follow these guidelines:

- Lighting Hours: 5:00 PM–10:00 PM, Thanksgiving through the second week of January.
- Safety First: Avoid overloading circuits or using excessive extension cords.
- Roof Restrictions: No decorations or lights above the first-floor roofline.
- When Away: Turn off lights when no one is home.
- No Canned Snow: Do not spray it on windows, siding, or brick.

Thank you for keeping our neighborhoods safe and bright. Happy Holidays!

UPCOMING COMMUNITY EVENTS

HOUSING HOLIDAY PARADE

Date: December 5th

Time: 4:30pm – 7:30pm

Location: Maylor Point, Victory Terrace, and ends in Crescent Harbor Neighborhoods

Look for the lights and listen for the sirens to come outside for our annual Holiday Parade through Housing!

Please keep in mind actual times may vary as the Parade proceeds through neighborhoods.



Leasing Office Contact Information

(360) 447-5800

NorthSoundRSO@huntcompanies.com

www.WhidbeyIslandFamilyHousing.com



UPCOMING COMMUNITY EVENTS

ONLINE GINGERBREAD HOUSE CONTEST

Date: December 9th – December 15th

Location: Online Facebook Competition

Post a photo of your gingerbread house to enter.
Current Residents. Win a holiday gift basket.



HOLIDAY ORNAMENT CRAFT

Date: December 12th

Time: 3:00pm – 6:00pm

Location: Crescent Harbor Community Center

Join us at the Crescent Harbor Community Center
to make your own ornament for the holidays.



Current Residents. Children must be accompanied
by an adult. RSVP needed (360) 447-5800.

VISIT WITH SANTA!

Date: December 20th

Time: 5:00pm – 7:00pm


Location: Victory Terrace Community Center

Santa is coming to Whidbey Island Family Housing!
Snap a photo, then enjoy cookies and hot cocoa.



Current Residents. Children must be accompanied
by an adult. RSVP needed (360) 447-5800.

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MAINTENANCE TIPS

We are repeating these important messages for the Holiday Season.

If you plan to travel during the upcoming holiday season, please **DO NOT TURN THE HEAT OFF** in your home. Thermostats should be set to 65 degrees and remain on/auto at all times. This will help prevent pipes from freezing inside the home.

Self-Help can provide a Winter Watchman device for residents going on extended vacation during the cold season. This device provides a visual alert if the temperature drops below a set point. This is useful in helping prevent broken pipes if the furnace fails while you are away from home.

Call Maintenance at (360) 447-5800 to discuss the details about a Winter Watchman.

Remember to turn off outside faucets and disconnect exterior hoses. Attach a spigot cover to each faucet to prevent freezing—free covers are available at our Self-Help store, 2372 Robin Street.

The exterior spigot cover should be placed over the exterior spigot and secured using the elastic pull handle attached. These covers help prevent freezing pipes.

Please note, residents are responsible for damage caused by freezing pipes if the heat has been turned off in the home or if exterior hoses are left connected. Follow the simple steps above to avoid charges.

RESIDENT FEEDBACK SURVEYS

Thank you to all residents who completed their Satisfacts surveys in November. These scores are rated out of 5 and our scores 10/13-11/13 are as follows:

Move In 4.62 * Move Out 4.13 * Work Order 4.96

We love to receive your feedback so please look out for surveys in your email box and take a few moments to let us know how we are doing.



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MEET THE TEAM!

Meet Monique Hill-Valdez, Resident Services Specialist.

Two Fun Facts about Monique: She loves anything true crime and likes to collect quirky earrings.

Monique enjoys a variety of tasks that keep her day busy and rewarding. Helping make moves smoother, whether across town or the country, is especially fulfilling. She also loves organizing events at the community center, bringing fun to residents and staff alike!

Monique is located in our Victory Terrace Community Center, Please say Hi when you see her!



UPCOMING COMMUNITY EVENTS

LANGLEY HOLIDAY MARKET

Date: December 15th
Time: 10:00am – 4:00pm
Location: Whidbey Island Fairgrounds & Events Center, 819 Camano Ave, Langley.

Enjoy unique products, delicious food & drink, and holiday music for magical holiday experience.

WHIDBEY PLAYHOUSE PRESENTS "A CHRISTMAS CAROL"

Date: December 12th – December 22nd
Time: 7:30pm and a Matinee at 2:30pm
Location: 730 SE Midway Blvd, Oak Harbor

In Stan Thomas's adaptation, Ebenezer Scrooge is visited by the ghosts of Christmas Past, Present, and Future, leading to his transformation into a kinder man.

TRASH, RECYCLING & MOWING SCHEDULE

NEIGHBORHOOD	MONDAY	TUESDAY	THURSDAY
Victory Terrace		Garbage Weekly	Recycle Biweekly, Compost Biweekly (alternate)
Whidbey Apartments		Garbage Weekly	Recycle Biweekly
Maylor Point	Garbage Weekly, Recycle Biweekly		Compost Biweekly
Crescent Harbor	Garbage Weekly, Recycle & Compost Biweekly		

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

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Director of Operations
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