

# COMMUNITY DIRECTOR UPDATE JANUARY 1, 2025



# COMMUNITY TRASH SCHEDULE

The 2025 garbage collection calendars have been updated and are included in this newsletter and on our website.

# **COMMUNITY NEWS**

Wishing all our residents a Happy New Year filled with good health, happiness, and prosperity!

We loved seeing the neighborhood lights and decorations this holiday season!

As a reminder, all holiday decorations and lights must be removed by Monday, January 13, 2025. Decorations are permitted from Thanksgiving until the second week of January and should not be displayed outside this timeframe.

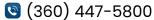
#### Notice for Residents on Mountain Circle:

Please remove all front yard decorations by January 6, 2025, as the Water Lateral Line Project begins that day. Heavy equipment and digging will take place in yards and driveways.

We're offering free curbside holiday tree pickup from Monday, January 6, to Friday, January 10, in all neighborhoods. Only real trees will be accepted, with all ornaments, nails, tree stands, and flocking removed. Trees must be placed curbside.

After these dates, residents can take unwanted real holiday trees to Maillard's Landing Nursery located at 3068 N Oak Harbor Rd for free drop off.

## **Leasing Office Contact Information**



NorthSoundRSO@huntcompanies.com

www.WhidbeyIslandFamilyHousing.com







# **COMMUNITY NEWS**

# **COMMUNITY UPDATES**

### Meet the Team: Ethan Clavette, Housekeeper

Ethan loves gardening and collecting cookbooks. He recently joined our team and loves that this job gives him the freedom to make his own schedule.

Ethan works across all our Community Centers—be sure to say hi when you see him!



We're dedicated to enhancing our community and ensuring the best living experience for all residents. Stay tuned for updates as these projects move forward!

### **Crescent Harbor III Neighborhood**

Ongoing warrantied window replacements will continue until complete.

#### **Rockhill Terrace**

Our few remaining homes will have circulation pumps fitted this month. Glycol additions to the Suppression systems will continue to roll out in January.

#### **Victory Terrace**

Pavement repairs are underway and will continue until completed. Please avoid marked areas, safety tape, and cones to prevent trip hazards, and do not walk on wet cement.

#### **New Roof and Gutter Cleaning Contract**

Our new roof and gutter cleaning contract begins this month, starting with the Crescent Harbor neighborhood. Residents will be notified when work is scheduled for their home. Gutter cleaning and roof moss treatments will be done twice a year for all homes.

Thank you for your patience as we complete this process across the property!

## **Maylor Point Water Line Project**

The Maylor Point Water Lateral Line Project is underway! Work begins with Mountain Circle, and residents will be notified as it progresses. Remaining loops will follow until the project is complete.

# RESIDENT FEEDBACK SURVEYS

Thank you to all residents who completed their Satisfacts surveys in November. These scores are rated out of 5 and our scores 10/13-11/13 are as follows:



Move In 4.62 \* Move Out 4.13 \* Work Order 4.96





# **COMMUNITY NEWS**

# **UPCOMING COMMUNITY EVENTS**

## **ONLINE NEW YEARS RESOLUTION CONTEST**

Date: January 1st through January 6th Location: Online Facebook Competition

Share your New Year's resolutions or dream board on our Facebook page for a chance to win a 2025 Planner! Open to current residents.

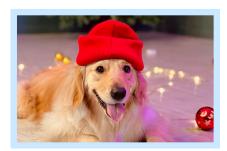


### BEANIE MAKING EVENT

Date: January 15th Time: 3:00pm - 6:00pm

Location: Maylor Point Community Center

Join us to choose a beanie and customize it with iron-on patches! Children must be accompanied by an adult. While supplies last.



### **BINGO NIGHT**

Date: January 23rd Time: 5:00pm - 7:00pm

Location: Victory Terrace Community Center

Join us for a Family Bingo Night with fun prizes for all! Please keep in mind that children must be accompanied by an adult.



# **MAINTENANCE TIPS**

### We want to remind you of a few important steps to keep your home safe:

- **Keep Heat On:** If you're traveling, do not turn off the heat. Set your thermostat to 65°F and leave it on auto to prevent pipes from freezing.
- **Winter Watchman:** Going on an extended vacation? Self-Help offers a Winter Watchman device that alerts you if the temperature drops below a set point, helping protect against frozen pipes. Call Maintenance at (360) 447-5800 for more info.
- **Winterize Outside Faucets:** Disconnect hoses and turn off outside faucets. Pick up a free spigot cover at Self-Help, 2372 Robin Street, to prevent freezing.

Reminder: Residents are responsible for damage from freezing pipes if heat is turned off or hoses are left connected. Take these simple precautions to avoid charges.



# COMMUNITY HIGHLIGHTS

# **UPCOMING LOCAL EVENTS**

## FREE STATE PARK DAY

Date: January 20th Time: All Day Event

Location: All State Parks in WA



Enjoy the great outdoors and shake those winter blues away by exploring one of our beautiful State Parks.

## WHIDBEY ISLAND FILM FESTIVAL

Date: January 17th through January 26th

Time: Varies, but most films show at 2pm or 7:30pm

Location: Whidbey Island Center for the Arts

565 Camano Ave, Langley, WA, 98260



Step back in time and enjoy a two-week celebration of iconic films from Hollywood's golden age. Experience the magic of black and white filmmaking at this special event!

For Additional Information please visit: https://www.whidbeyislandfilmfestival.org/passes

# TRASH & RECYCLING SCHEDULE

NEIGHBORHOOD	MONDAY	TUESDAY	THURSDAY
Victory Terrace		Garbage Weekly	Recycle Biweekly
Whidbey Apartments		Garbage Weekly	Recycle Biweekly
Maylor Point	Garbage Weekly, Recycle Biweekly		
Crescent Harbor	Garbage Weekly, Recycle Biweekly		

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Louise Aldana

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Director of Operations
Logan Chapman

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