



WHIDBEY ISLAND
FAMILY HOUSING

HUNT MILITARY COMMUNITIES

COMMUNITY DIRECTOR UPDATE

FEBRUARY 1, 2025



COMMUNITY NEWS - MAINTENANCE UPDATES

We're excited to update you on several ongoing projects in the community:

Pavement Repair in Victory Terrace Neighborhood

Our pavement repair project is progressing smoothly. We've identified and marked all raised areas, and our contractor is actively working through the neighborhood. They're removing raised concrete, cutting out tree roots, adding new sub-base, and pouring fresh concrete. Approximately 5,000 sq ft of concrete will be replaced, and we're already 70% complete with the project.



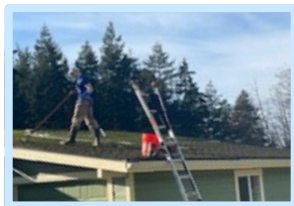
Water Lateral Line Repair & Replacement in Maylor Point

The Water Lateral Line Repair and Replacement Project is also underway in the Maylor Point Neighborhood. We'll keep you updated as work progresses.

Thank you for your patience as we work to maintain and improve our community!

Roof Moss Removal & Gutter Cleaning

We've begun the Roof Moss Removal & Gutter Cleaning Project in the Crescent Harbor Neighborhood and will continue through all neighborhoods. We're loosening moss and applying an approved moss removal treatment to kill growth. This year, each roof will receive two treatments, with gutter cleaning included to ensure proper drainage.



Leasing Office Contact Information

- (360) 447-5800
- NorthSoundRSO@huntcompanies.com
- www.WhidbeyIslandFamilyHousing.com



COMMUNITY UPDATES

Meet Mendi Mendizabal, Resident Service Specialist

Mendi has been a local resident for over 15 years and really enjoys fishing in the surrounding waters. Mendi really enjoys helping the families he meets in housing and as he is prior active duty can relate with our families living in housing and the PCS process.



Upcoming 2025 Community Improvement Projects

We are committed to enhancing our community and providing the best possible living experience for all residents. Pending Navy approval, we have several exciting projects planned for 2025:

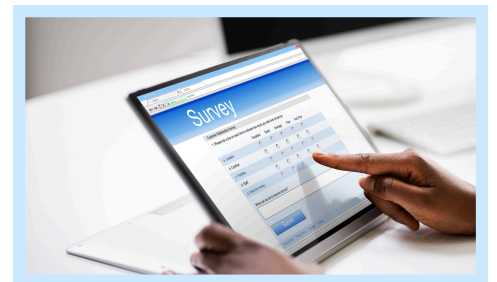
- **Crescent Harbor 1:**
 - Reroof Project
 - Fencing Replacement
 - Paving Project
- **Crescent Harbor 2:**
 - Vinyl Siding Replacement
 - Door Painting
 - Gutter Installation
- **Victory Park:**
 - Roof Anchor Installation

RESIDENT FEEDBACK SURVEYS

Thank you to all residents who completed their Satisfacts surveys in January. These scores are rated out of 5 and our scores 12/15/2024 - 01/14/2025 are as follows:

Move In 4.67 * Move Out 3.64 * Work Order 4.86

We love to receive your feedback so please look out for surveys in your email box and take a few moments to let us know how we are doing.



UPCOMING COMMUNITY EVENTS

FEED THE BIRDS GRAB & GO/CRAFT EVENT

Date: February 3rd

Time: 8:00am-5:00pm

Location: Victory Terrace & Crescent Harbor CC's

Come pick up a DIY Bird House craft kit and some bird seed—while supplies last! Open to current residents, one per person. We hope to see you there!



PROPOSAL STORY CONTEST

Date: February 7th-12th

Location: Online

In honor of Propose Day, residents can enter our online raffle by posting a photo of their own proposals! Share what made your proposal special for a chance to win a date night basket for you and your spouse.



VALENTINE'S DAY CRAFT

Date: February 13th

Time: 3:00pm-5:00pm

Location: Victory Terrace Community Center

Residents are invited to join us for a fun Valentine's Day card-making session! Get creative and make a special card for your loved ones—while supplies last. We can't wait to see you there!



TRIVIA NIGHT

Date: February 21st

Time: 5:00pm-7:00pm

Location: Victory Terrace Community Center

Join us for a Family Trivia Night. Prizes will be awarded for winners. Children must be accompanied by an adult.



MAINTENANCE TIPS- WINTER SEASON REMINDERS

To prevent damage during the colder months, please **keep your thermostat set to 65°F** and leave the heat **on/auto** at all times to avoid frozen pipes. If you're going on vacation, Self-Help offers a **Winter Watchman device** to alert you if the temperature drops. Call Maintenance at **360-447-5800** for details.

Also, remember to **turn off water at outside faucets, disconnect hoses**, and use a **free spigot cover** (available at the Self-Help store at 2372 Robin Street) to protect against freezing.

Residents are responsible for damage caused by frozen pipes if **heat is off** or **hoses are left connected**. Please follow these steps to avoid charges.

UPCOMING LOCAL EVENTS

VALENTINE'S MARKET

Date: February 8th
Time: 10:00 am-4:00 pm
Location: Greenbank Farm, Greenbank.



Shop for one-of-a-kind, handmade gifts created by talented local artisans and support small businesses in our community.

NORTHWEST GLASS QUEST

Date: February 14th
Time: 8:00 am-5:00 pm
Location: Camano Island & Stanwood



Join the hunt for plastic clue balls hidden around Camano Island and Stanwood! When you find one, follow the instructions inside to win a stunning hand-blown glass ball created by Mark & Marcus Ellinger. This exciting event is organized by the Camano Chamber of Commerce. Happy hunting!

TRASH & RECYCLING SCHEDULE

NEIGHBORHOOD	MONDAY	TUESDAY	THURSDAY
Victory Terrace		Garbage Weekly	Recycle Biweekly
Whidbey Apartments		Garbage Weekly	Recycle Biweekly
Maylor Point	Garbage Weekly, Recycle Biweekly		
Crescent Harbor	Garbage Weekly, Recycle Biweekly		

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
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Director of Operations
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